

Brazos Foot & Ankle Clinic
Granbury Eye Clinic
Studio Specs

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements of the Affordable Care Act: Discrimination is Against the Law

Dr. Shannon and Nicole Mueller and their companies comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Dr. Shannon and Nicole Mueller and their companies do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Dr. Shannon and Nicole Mueller and their companies provide free aids and services to people with disabilities to communicate effectively with us, such as free:

- Qualified sign language interpreters.
- Language services to people whose primary language is not English, such as qualified interpreters.
- Information written in other languages or in other formats when possible.

If you need these services, contact this office's manager:

Kathy McGuire 817-279-9044 kathym@granburyeyeclinic.com

If you believe that Dr. Shannon and Nicole Mueller and their companies have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the practice's Civil Rights Coordinator. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you:

Kathy McGuire
Civil Rights Coordinator
1201 Medical Plaza Court
Granbury, Texas 76048

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.